

Let's get to the point, the challenge of leading

An unprecedented amount of change, means unprecedented opportunity

Who is responsible for leading?

- The ratio of human: output will never be the same
- Do you need a team of developers?
- Do you need a team doing level 1 support?
- Designed correctly how big can a one-person company be?
- An All Impact Assessment



Chatbot to autonomous agent & startup morals

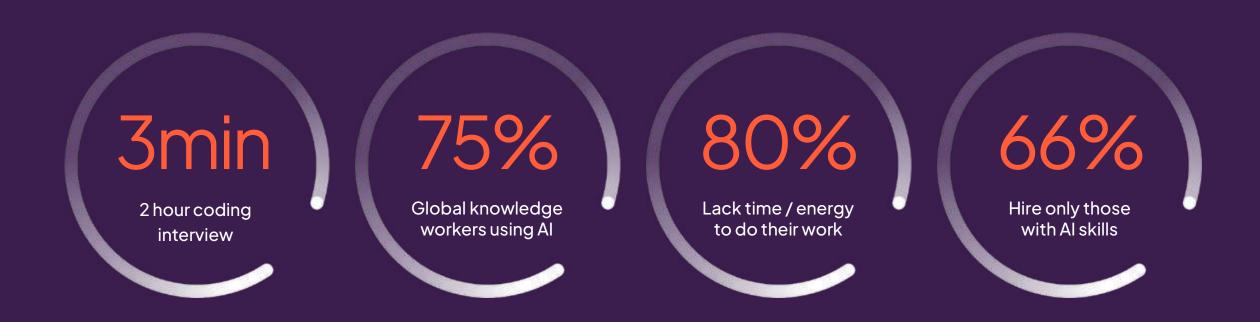


"The growth of the Internet will slow drastically...
By 2005 or so, it will become clear that the
Internet's impact on the economy has been no
greater than the fax machine's."

Paul Krugman, 1998: Nobel Prize-winning economist

Don't be a Paul

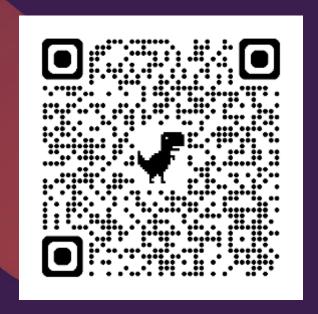
Work has changed, have you?



My gift to you



Working with AI: Measuring the Applicability of Generative AI to Occupations



Canaries in the Coal Mine? Six Facts about the Recent Employment Effects of Artificial Intelligence



Customer observations

Customer demand remains high, but they are on high alert. Expectations are maturing

Meeting hot topics, include but not limited to:

- Ideation
- Governance & Risk
- Implementation
- Best Practice

- Strategy
- Enablement
- Literacy





Slice and Dice "work"

Org Chart is the traditional view
Position description – describes what we do

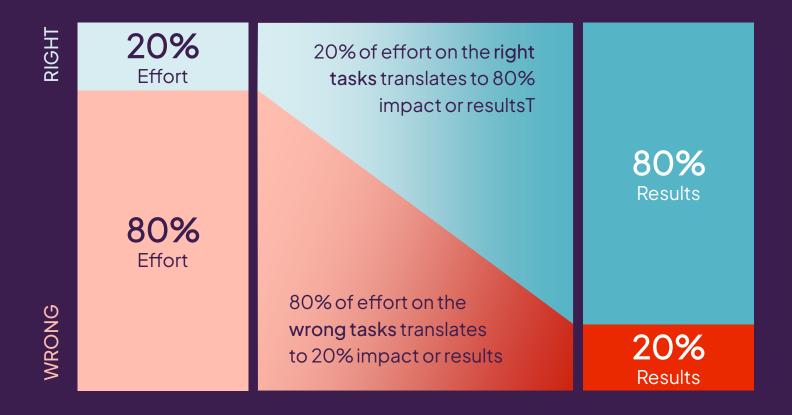
We do a mix of work for compensation;

- Joyless work: repetitive, rule-based, data-heavy (prime for automation or delegation to digital agents)
- Cognitive work: analytical, interpretive, decision-making (supported by copilots and Al assistance)
- Human-only work: relational, creative, ethical, emotional (retain and elevate)



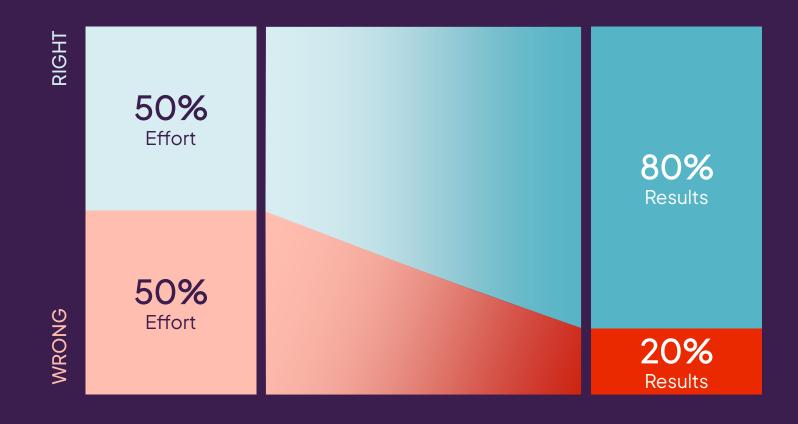
JOY Find your joy! **→** VALUE Digital Agents #1 Digital Assistants #2 Expenses 000 approvals

80/20 paradigm - Pareto Principle



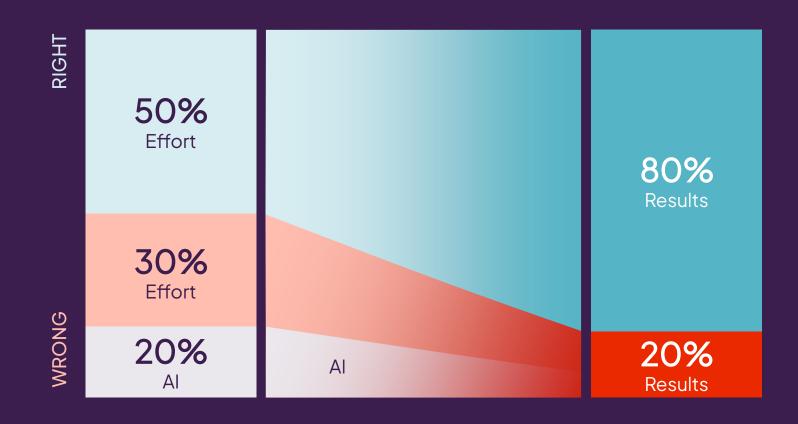
80/20 paradigm

- Pareto Principle

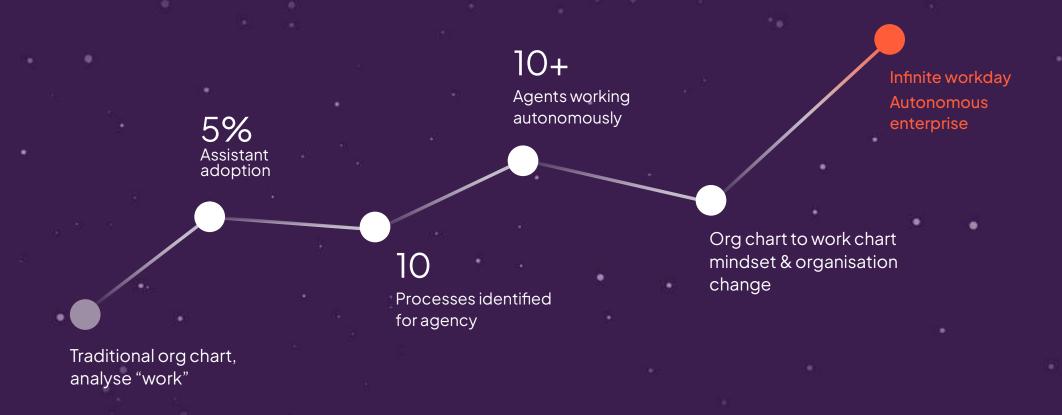


80/20 paradigm

- Pareto Principle

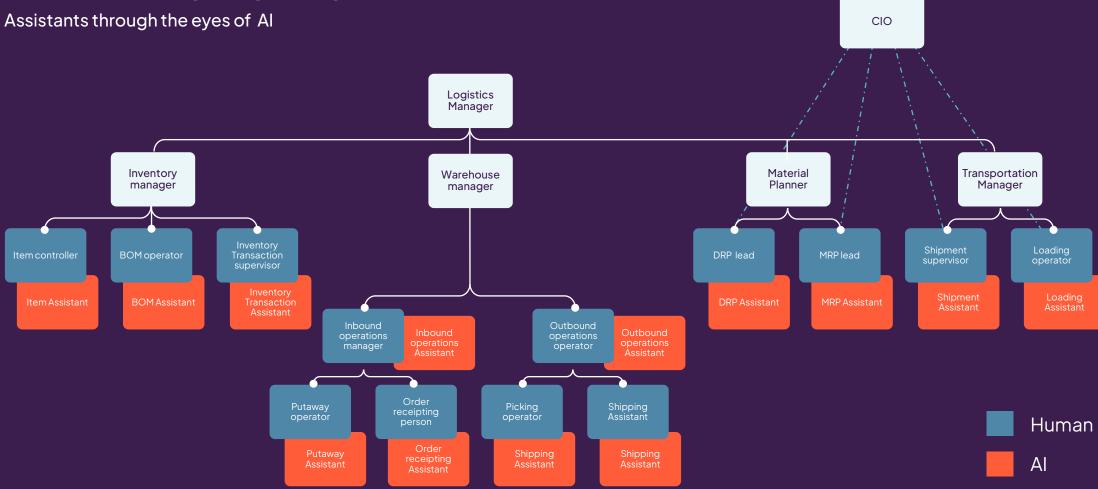


An example infinite workday journey



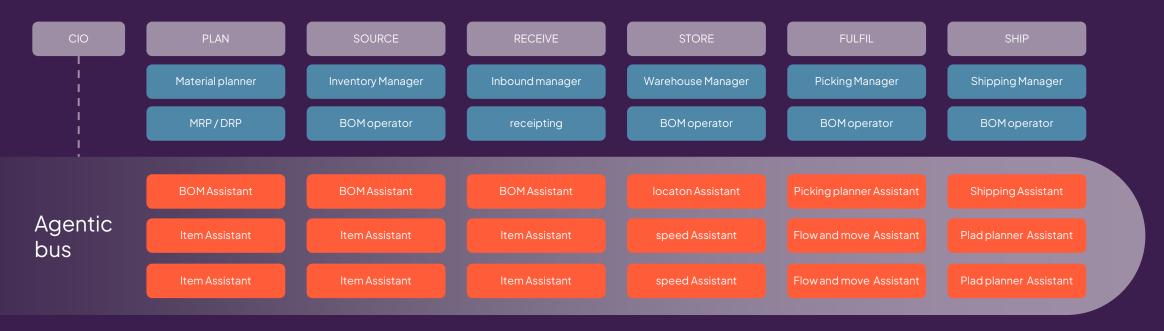


The changing organisation





The changing organisation







Are you ready to begin?



Things you can do today

- Understand work, choose Aladoption method and velocity startup morals
- If you are worried about security, compliance, governance - Al strategy and trustworthy framework
- 3. Create or commission an Al squad, identify leadership

- 4. Ensure there is ongoing Al training and enablement
- 5. Fund a hero project- focusing on ROI
- 6. Keep learning, be curious
- 7. Don't be a Paul!

